



SRI LANKA TELECOM LIMITED

APPLICATION FOR THE PROVISION OF DIAL-UP INTERNET / EMAIL SERVICES

To be filled by the customer

1. (a) Full name

Grid for full name: 3 rows of 20 boxes each.

(b) NIC/ PASSPORT/BR No/s.

Grid for NIC/ PASSPORT/BR No/s.: 1 row of 12 boxes.

2. Address

(a) Connection to be given

Grid for connection address: 3 rows of 20 boxes each.

(b) Bills to be sent

Grid for bills to be sent: 3 rows of 20 boxes each.

3. (a). Contact telephone number

Grid for contact telephone number: 1 row of 12 boxes.

(b). Fax Number

Grid for fax number: 1 row of 12 boxes.

4 Type of Application

(a). New Application

(b). Existing Customers

Existing User Name

Text box for Existing User Name.

Existing Package

Text box for Existing Package.

5. Type of access required

(a) Analog telephone line

(b) ISDN telephone line

6. Modem Detail (Type / Make / Model) _____

Modem Speed _____

7. Type of service required

(a) Regular PSTN / ISDN

(b) Premium PSTN / ISDN

(c) Business Basic

(d) Business Plus

(e) Others

8. Pricing plan preferred for connection charges please tick in the relevant box

(a). On monthly basis

(b). On Upfront payment for 6 months Basis

9. User Names And Passwords : (Pass word should be different from user name.)

User name for login & 1st Email account

(b) Password / passwords for login & 1st email account

: OP 1
: OP 2

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User name for 2nd email account

Password for 2nd email account

: OP 1
: OP 2

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- User name should be minimum 3 & maximum **14** characters.
- Should contain a-z alphabetic characters and/or 0-9 values, hyphen & underscore signs only. All numeric not allowed. Additional e-mail addresses can accommodate up to 15 characters.
- Password should be minimum 5 & maximum 10 characters (may contain any of the characters, values or signs).
- Customer can change password at anytime through our web site www.slt.net.lk
- Username should not be used for password.
- Password cannot be circular shift of log-on-id.

Note : If you need 4 or more number of email accounts , please use ANNEX form.

10. Do you need web filtering? (a) Yes (b) No

11. Do you need online call waiting (OCW)? (a) Yes (b) No

*. If yes please enter your phone number

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 Pass word

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Password should be minimum 5 & maximum 10 characters (may contain any of the characters, values or signs).

12. Do you require the software installation of Internet & Email by SLT ? Yes. No.

* If yes the following charge should be paid with the application. (Rs.1000.00 + VAT)

I/We do hereby declare that the information furnished by me/us are true and correct and agree to abide by terms & conditions that are presently enforced and those which will be enforced in future by Sri Lanka Telecom Limited.

Signature/s 1. 2.
Date :

- Note:**
1. The applicant only should sign this form .
 2. In the case of partnership, a partner or partners duly authorized by the partnership should sign and supported by a copy of the certificate of Business Registration.
 3. In the case of registered companies either director or company secretary or any officer duly authorized should sign under the company common (embossed) seal.
 4. Service will be provided to the applicant only.

FOR OFFICIAL USE ONLY

13. Payment detail of Internet / Email / Additional Email Accounts

Connection charges.

Reference number:..... Amount: Rs.

Receipt no. :..... Date :.....

Installation charges.

Amount paid : Rs..... , Receipt No. , Date

14. May please provide Email / regular(PSTN / ISDN) / Premium (PSTN / ISDN) / Business Basic / Business Plus / Others (.....)

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Authorizing officer.

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Date.